

ZJBENY Firefighter Safety Switch Limited Warranty

25 Year Limited Warranty for Firefighter Safety Switch Code BFS-S1,BFS-S2,BFS-S3,BFS-S4

Zhejiang Benyi New Energy Co.,Ltd. warrants that during the warranty period of twenty five (25) years the Firefighter Safety Switch BFS-S1,BFS-S2,BFS-S3,BFS-S4 will be free from defects in components, material and workmanship under normal installation, use and service conditions. The warranty period begins upon the date of delivery.

Warranty Procedure

The buyer must ensure that during the respective warranty periods the BFS-S1,BFS-S2,BFS-S3,BFS-S4 are operated within the product's specified parameters of proper use and is not used outside or beyond such specification as stated by ZJBENY unless such conditions and parameters are agreed in writing by ZJBENY. Such conditions include but are not limited to current rating, voltage rating, temperature conditions and sunlight exposure.

This Limited Warranty applies only to the three items detailed above and does not apply to components and other ancillary parts used in installation such as, but not limited to, cables, wires, plugs and connectors. The Limited Warranty only applies to the buyer who has purchased the products from ZJBENY.

If during the stated warranty period the buyer considers there to be a defect or fault then the buyer must give ZJBENY notice of any alleged defect as soon as it becomes apparent by sending an email detailing i) description of the defect, ii) circumstances under which the defect occurred and iii) the product serial code which must be legible and properly attached to the product. Upon buyer's notification, ZJBENY will, in its sole discretion, determine whether the reported defect is eligible for coverage under the Limited Warranty.

If ZJBENY determines that the reported defect is eligible for coverage under the Limited Warranty then ZJBENY will arrange for a replacement unit to be sent out. The defective unit shall be retained at the buyer's premises for inspection by ZJBENY unless otherwise instructed by ZJBENY which may include, but not be limited to, the unit being processed under the ZJBENY Returns system for laboratory inspection in which case the buyer must ensure that the units is suitably packaged to prevent damage.

If ZJBENY determines that the reported defect is not eligible for coverage under the Limited Warranty, then ZJBENY will notify the buyer accordingly explaining the reason such coverage is not available.

Exclusions

The Limited Warranty excludes the following conditions

1. Failure to correctly handle, install, operate or use the Firefighter Safety Switch.
2. Use of the products for which they are not designed, or in a manner that exceeds the Fire Safety Switch specification, use in an unsuitable environment, or not as specified or recommended by ZJBENY in its manuals and instructions.
3. Action, omission, neglect, accidents or "Acts of God", or other unforeseen conditions beyond ZJBENY's control.
4. Fair wear and tear, including cosmetic defects, such as discolouration or scratches.
5. ZJBENY SHALL NOT BE LIABLE IN ANY EVENT WHATSOEVER FOR ANY INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES, ARISING OUT OF THE USE OF THE PRODUCTS AT ANY TIME OR HOWSOEVER CAUSED BY THE PRODUCTS.

Except as expressly stated above, there shall be excluded from the contract any warranty, condition or statement, express or implied, statutory or otherwise, as to quality, merchantability, or fitness of the goods for any particular purpose.